

COOKER-1



NESTOUT

NECK01A Series

ELECOM CO., LTD

Manual (English)

This is only for use in the USA.

Thank you very much for purchasing this product.

This manual details the operation method and precautions for the safe handling of the product.

Please read this manual before use. Store this manual for safekeeping once you have finished reading.

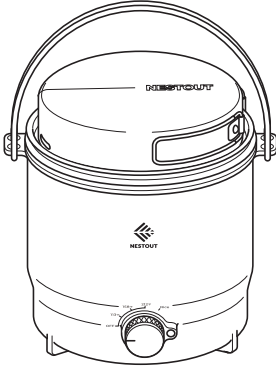
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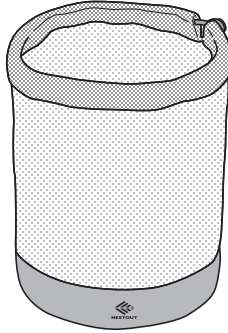
Verification of package contents

Verify the package to ensure all contents are present prior to using the product. Every effort has been made to ensure proper packaging, however in the event any shortage or damage is discovered, contact the retailer where the product was purchased.

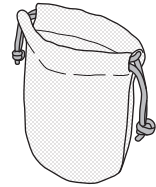
Lid x 1



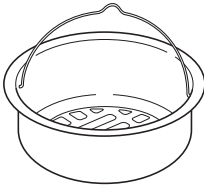
Main unit x 1



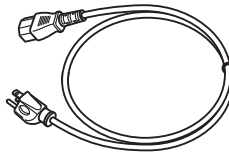
Main unit case x 1



Power cable case x 1



Tray x 1



Power cable x 1



User manual (this manual)
x 1



Safety precautions (Be sure to always follow these precautions)

Safety precautions

- Before using this product, please read these safety precautions carefully and use this product correctly. Store this manual for safekeeping once you have finished reading.
- This manual describes the necessary precautions you must take to prevent hurting yourself and others or damaging property.

About the icons

- The following icons describe the different degree of harm or damage which may result from incorrect use or failure to observe the precautions.

| | |
|---|---|
|  WARNING | This icon indicates that if the product is mishandled, the user may be killed or seriously injured ^{*1} . |
|  CAUTION | This icon indicates that if the product is mishandled, the user may be injured ^{*2} or property may be damaged ^{*3} . |










*1 Serious injury refers to those that cause consequences such as blindness, burns (high and low temperatures), injury, electric shock, fractures, and poisoning that result in after effects or require hospitalization or long-term hospital visits for treatment.

*2 Injury refers to burns (high and low temperatures), injury, electric shock, and such, that do not require hospitalization or long-term hospital visits for treatment.

*3 Property damage refers to extended damage to homes, household property, livestock, pets and such.

About the pictograms

The instructions in this manual and labels on this product use various pictograms to ensure the safe and correct use of this product and to prevent harm to you and other people as well as damage to property. These pictograms and their definitions are as follows. Please fully understand this before reading the main text.

| | | | |
|---|--|--|---|
|  | Pictogram indicating prohibited actions. Specific prohibitions are depicted in or near the image. | | |
|  Do not wet |  Do not touch |  Do not disassemble |  Do not touch with wet hands |
|  | Pictogram indicating that the instructions must be carried out. Specific details are depicted in or near the image. | | |
|  Unplug | | | |
|  | Pictogram indicating warnings or cautions. Specific details are depicted in or near the image. | | |
|  Hot surface | | | |

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed including the following:

1. Read all instructions.
2. Do not touch hot surfaces. Use handles or knobs.
3. Do not immerse main units, power cables, or plugs in water or other liquids to prevent electrical shock.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from an outlet when not in use and before cleaning.
Allow to cool before putting on or taking off parts.
6. Do not use any appliances if power cables or plugs are damaged, or if they are broken or damaged. Consult your nearest dealer for inspection, repair, or adjustment:

ELECOM USA, Inc.

2102 Business Center Drive Irvine, CA 92612 USA

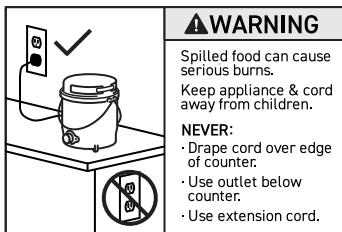
elecomusa.com

*If our warranty does not apply to the damaged power cables, they cannot be replaced.

In this case, dispose of the appliances including the damaged power cables or plugs.

7. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
8. Do not use outdoors.
9. Do not let a cable hang over an edge of a table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
12. Always connect a cable to an appliance first, then connect the cable to a wall outlet.
To disconnect, turn any control off, then disconnect the cable from the wall outlet.
13. Do not use an appliance for other than the intended use.
14. CAUTION:
HOUSEHOLD USE ONLY
DO NOT IMMERSE IN WATER

15. Slow cooker:



Intended for countertop use only.

WARNING: Spilled food can cause serious burns. Keep appliance and cord away from children. Never drape cord over edge of counter, never use outlet below counter, and never use with an extension cord.

A short power-supply cord is used to reduce the risk resulting from it being grabbed by children, becoming entangled in, or tripping over a longer cord.

16. If the SUPPLY CORD is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

This appliance incorporates an earth connection for functional purposes only.

17. Avoid spillage on the connector;

Warning potential injury from misuse;

The heating element surface is subject to residual heat after use. Be careful of burns.

18. The product does not require preheating for use.

SAVE THESE INSTRUCTIONS.


Specifications


The product does not support preheating.


| | | |
|----------------------------------|---|--|
| Power supply | 120 V AC, 60 Hz | |
| Rated power consumption | 500 W | |
| Operating environment conditions | Temperature: 41 °F to 104 °F (5 °C to 40 °C) | |
| Dimensions | Product | Approx. W173 × D166 × H169 mm (W6.82 × D6.54 × H6.66 in.) (excluding the tray) |
| | Effective inner dimensions | Approx. Dia. 129 × H62 mm (Dia. 5.08 × H2.45 in.) (Pot) Approx. Dia. 118 × H49 mm (Dia. 4.65 × H1.93 in.) (Tray) Approx. Dia. 128 × H35 mm (Dia. 5.04 × H1.38 in.) (Lid) |
| Weight | Approx. 880 g (31.05 oz) (including the power cable) | |
| Capacity | 800 ml (27.05 oz) | |
| Power cable length | Approx. 0.8 m (2.63 ft) | |
| Accessories | Lid, main unit case, power cable case, tray, power cable, and user manual (this manual) | |
| Functions | 113°F/158°F/212°F (45°C/70°C/100°C), rice cooker mode | |
| Safety device | Thermostat and thermal fuse (554°F/290°C) | |
| Temperature range | 113°F to 212°F (45°C to 100°C) *Depends on the mode | |
| Time range | Any mode ends in 1 hour. | |
| Heat retention | Equipped: the set temperature is kept for 1 hour. | |
| Supported types of cooking | Boiling, stewing, steaming, and cooking rice | |


 **WARNING**


● **Power supply**


 **Connect to a 120 V AC power supply without sharing an outlet or wiring device.**
Sharing it with other devices may cause overheating, resulting in fire or electric shock.


 **When using a wiring device, read the user manual supplied with it for correct usage.**
If a wiring device generates heat or smoke, stop using it and immediately disconnect it from an outlet.


 **Wipe foreign particles or dust off the power plug and power connector with a dry cloth.**
If foreign particles or dust is adhering to the power plug and power connector, wipe it off with a dry cloth. Not doing so may cause short circuit, resulting in fire or electric shock.


 **Push the power plug firmly all the way into an AC outlet.**
Not doing so may cause short circuit, resulting in fire or electric shock.

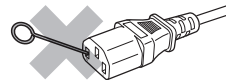
 **Be sure to turn the power off and disconnect the power plug from an AC outlet after use and before starting cleaning, maintenance, or carrying.**
Not doing so may cause fire, electric shock, or burns.


 **Do not apply a power exceeding the rated value of an outlet or wiring device.**
A power exceeding the rated value caused by using a power strip or similar method may cause heat generation, resulting in fire.


 **Do not use the power cable in the following manner.**
Binding, damaging, modifying, forcibly bending, pulling, or twisting it, putting a heavy thing on it, pinching it, or placing it near the hot section.
Doing so may cause overheating of the power cable, resulting in fire, electric shock, or burns.

 **Do not use the product if the power cable, power plug, or power connector is damaged or the connection to an AC outlet is loose.**
Using it while it is damaged may cause short circuit, resulting in fire or electric shock.
If it is damaged, stop using it immediately and unplug it. Then, contact the retailer where the product was purchased.

 **Do not insert a metal object such as a pin or clip into the power connector.**
Doing so may cause short circuit, resulting in fire, ignition, or electric shock.



 **Do not connect or disconnect the power plug or power connector with wet hands.**
Doing so may cause electric shock, burns, or injury.

 **If you hear thunder, do not touch the power plug or the main unit.**
Doing so may cause electric shock.


 **WARNING**

● **Handling**

 **In the following cases, immediately stop using the product since it is abnormal or malfunctioning.**


- Unusual odor or noise.
- Abnormally hot power cable or power plug.
- Moving the power cable sometimes interrupts power.
- Power is sometimes cut during use.
- You feel a tingling when touching the main unit.
- The main unit cracked or broke.


Not doing so may cause fire, electric shock, or injury. If there is any abnormality or malfunction, stop using the product immediately and unplug it. Then, contact the retailer where the product was purchased.

 **Prevent people who need assistance (including young children) from using the product alone.**
They may get an electric shock, burns, or injury.
Use the product under the supervision and instruction of personnel who is responsible for operational safety.
Prevent children from playing with the product.


 **Spilled food can cause serious burns.**


 **Keep the product and cable away from children.**


 **Do not hook the cable in the corner. Do not use a power outlet below a counter. Do not use any extension cables.**

 **Do not disassemble, repair, or modify the product.**
Doing so may cause fire, electric shock, injury, or malfunction. If there is any malfunction, stop using it immediately and unplug it. In this case, the product is not covered under the warranty against defects.

● **Cooking**

 **Hold the main unit handle when carrying the product after cooking.**
Not doing so may cause burns or injury.

 **Do not open the lid unnecessarily or carry the product during cooking.**
Doing so may cause burns or injury.

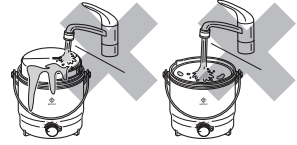
 **Do not handle the lid with your bare hands.**
Doing so may cause burns.
The lid becomes hot during and immediately after cooking. Use gloves, mittens, kitchen towels, or other heat protection gears.

WARNING

• Cleaning



Do not wet the exterior, bottom, main unit handle, power port, or power cable with water. Do not fully wash the main unit. Doing so may cause electric leakage or short circuit, resulting in fire or electric shock.



CAUTION

• Power supply



When unplugging, be sure to hold the power plug to disconnect it while holding the main unit firmly.

Unplugging without holding the main unit may cause burns or injury. Holding and pulling the power cable may damage it, resulting in fire or electric shock.



Unplug the product when leaving it unused for a long time.

Not doing so may cause electric leakage or deteriorated insulation, resulting in fire or electric shock.



Use the supplied power cable only. Do not use the supplied power cable with any device other than the product.

Ignoring this may cause a fire or malfunction.



Confirm the specifications of a portable power supply before use.

When using the product with a portable power supply, be sure to confirm their compatibility by checking the output and capacity of the portable power supply.



Do not use a portable power supply using quasi (modified) sine waves.

Use a portable power supply that can output the same sine waves as your household outlet. Adopting a device using quasi (modified) sine waves may lead to malfunction.

• Handling



Do not use the product for any purpose other than cooking.

Doing so may cause overheating or malfunction, resulting in fire or burns.



Do not use the product for any purpose other than household use.

The product is designed for household use. Using it for business use or any purpose other than household use may cause problems including fire.



Do not put the supplied tray on open flame (gas stove) or with an induction cooker (IH cooking heater), electric heater, microwave, or oven.

The tray may break up, resulting in burns, injury, or damage to surroundings.




Do not allow the product to fall or be exposed to a strong impact.


The product may crack or break, resulting in electric shock, fire, or injury.



CAUTION


● Handling


 Do not use the product in any manner other than as described in the user manual. Doing so may cause fire, electric shock, or injury. Oil put into the product to fry, grill, or sauté ingredients will become hot, potentially resulting in damage or malfunction.


 Do not insert a metal object such as a pin, wire, or fork, a foreign object, or a finger into the spout, steam vent, or gap. Doing so may cause fire or injury.




● Use location


 • Do not use the product near walls or furniture.
• When placing the product in a kitchen cabinet, ensure that heat and steam do not build up inside.
For safety, leave at least 30 cm (11.81 in.) of space between each side of the product and surrounding objects when installing it. Ignoring this may cause malfunction. In addition, heat and steam trapped for a long time may result in damaged, discolored, or deformed walls or furniture.


 Do not use or leave the product near fire, inside a car or on metal, such as the car hood, on a hot day, on asphalt, on sand, such as at a beach, or in other places where the temperature gets high. Doing so may cause malfunction, heat generation, fire, rupture, or burns.

 • Do not put the main unit on open flame (gas stove), induction cooker (IH cooking heater), or electric heater.
• Do not use the product near flammable or heat-sensitive items. Doing so may cause fire.


 • Do not block the spout, steam vent, or gap.
• Do not put your hand or face near the spout or steam vent. Doing so may cause fire or burns when the inside of the main unit becomes hot.



 Do not use or leave the product in a place exposed to seawater, rain, or water spray, or near a sink exposed to water. Doing so may cause electric leakage or short circuit, resulting in fire or electric shock.


















 Do not use the product on an unstable or slippery surface. The main unit may fall, resulting in burns or injury. Use it on a level, stable surface.




 Do not use the product under direct sunlight. Doing so may cause discoloration.

CAUTION

• Cooking

| | | |
|--|--|--|
|  | <p>When boiling water or soup, be careful not to let it boil over. Not doing so may cause electric leakage or short circuit, resulting in fire, electric shock, burns, or malfunction.</p> | |
|  | <p>Stir occasionally when reheating soup with a lot of ingredients or thick soup such as curry soup. Otherwise, bumping may occur and the soup may splash, resulting in burns or injury.</p> | |
|  | <p>Keep water and ingredients below the full mark. Not doing so may let the content boil over, resulting in burns, injury, or electric shock.</p> |  |
|  | <p>Use the supplied tray only. Not doing so may cause overheating or malfunction.</p> | |
|  | <p>Avoid boil-drying or overheating. Not doing so may cause fire or burns, or discolor, deform, or damage the main unit and tray.</p> | |
|  | <p>Do not expose the product to an impact or rapid temperature change. Doing so may cause breakage, resulting in injury.</p> | |
|  | <p>Do not trip over the power cable. Doing so may cause burns, injury, or malfunction.</p> | |
|  | <p>Do not touch the hot section during or for a while after cooking. Doing so may cause burns.</p> | |
|  | <p>Do not use substances such as baking soda that react to heat and foam. Doing so may cause burns, injury, or malfunction.</p> | |
|  | <p>Do not carry the product during and immediately after cooking. Doing so may cause burns or injury.</p> | |
|  | <p>Do not directly heat a can or jar. It may rupture or become red-hot, resulting in burns or injury.</p> | |
|  | <p>Do not connect a commercially available timer. Ignoring this may cause malfunction.</p> | |
|  | <p>Do not use the product if the main unit handle or lid handle is rattling. Doing so may cause burns or injury.</p> | |
|  | <p>Do not put your hand or face or any moisture-sensitive items near the spout or steam vent while boiling. Near the spout and steam vent, steam or hot water may splash out, resulting in burns, injury, or malfunction.</p> |  |
|  | <p>When opening the lid, be careful of steam and hot water droplets. Not doing so may cause burns.</p> | |

 **CAUTION**

• **Cleaning**



Before cleaning, disconnect the power plug from an outlet, disconnect the power cable from the main unit, and close the power port cover tightly.
Not doing so may cause electric leakage or short circuit, resulting in fire or electric shock.



Store the product in a dry, cool, dark place away from rain.
Not doing so may cause discoloration, deformation, or malfunction.



Discharge liquid only after it has cooled.
Not doing so may cause burns.



Do not wash the product in a dish washer.
Doing so may cause electric leakage or short circuit, resulting in fire, electric shock, or malfunction.



Do not use paint thinner, benzene, polishing powder, abrasive detergents, bleach, disinfectant alcohol, scouring pads (including nylon and metal pads), melamine sponges, or the nylon side of sponges.
Doing so may cause scratches on the surface, discoloration, cracking, deterioration, or corrosion.

Usage precautions

- **Main unit**

- **Do not expose the product to dust or liquids such as water.**

This product is not designed to be dustproof or waterproof. Any kind of liquid including seawater, rain, water spray, juice, coffee, steam, and sweat can also cause damage to the product.

- **Do not use the product on other induction cookers (IH cooking heaters).**

Doing so may cause malfunction or failure.

- **Do not allow any objects to bump against the exterior.**

Doing so may cause damage.

- **During and after cooking**

- **Do not wet the main unit when putting water and ingredients into it.**

Doing so may cause burns, injury, or malfunction.

- **Do not let the content boil over when adding water and ingredients during cooking.**

The content may boil over due to the starches of rice and pasta or the fats of milk and meat.

- **Use a wooden or plastic stirrer and ladle to prevent damage to the fluoro-resin coating inside the main unit.**

- **Do not leave a cloth on the main unit during cooking.**

Doing so may cause discoloration, deformation, or fire.

- **Do not use the product if you have a heart pacemaker.**

Your pacemaker may be affected by this product.

- **Do not leave food in the main unit for a long time.**

The food color may stain the main unit and lid. To prevent such stain, wipe off the food adhering to the main unit and lid as soon as possible.

- **Clean the product after each use.**
- **Keep the product out of reach of children.**
- **Do not cool the main unit suddenly by pouring cold water in it while the inside is hot.**

Doing so may cause the fluoro-resin coating to peel off or burn.

- **The product does not support preheating.**

- **Use location**

- **Intended for countertop use only.**
- **Use the product on a level, stable surface.**
- **Use the product in a well-ventilated area away from water.**
- **For safety, leave at least 30 cm (11.81 in.) of space between each side of the product and surrounding objects when using it.**
- **Do not use or leave the product in dusty or hot and humid places.**
- **Be careful when using the product in high altitude areas.**

Cooking results and doneness may vary.

While cooking, adjust the amount of water and cooking time accordingly.

- **Pay attention to the usage environment and type of ingredients.**

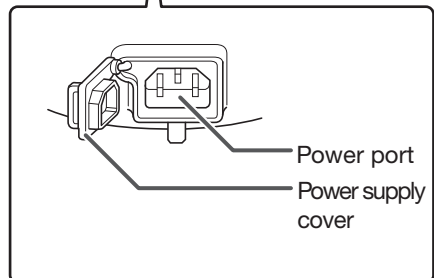
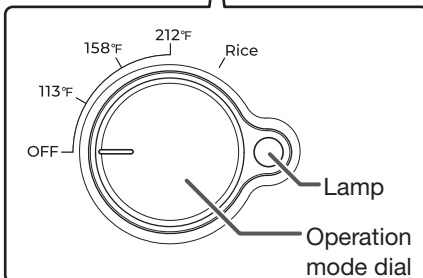
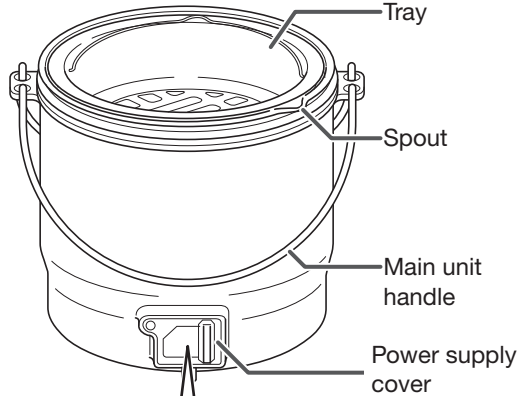
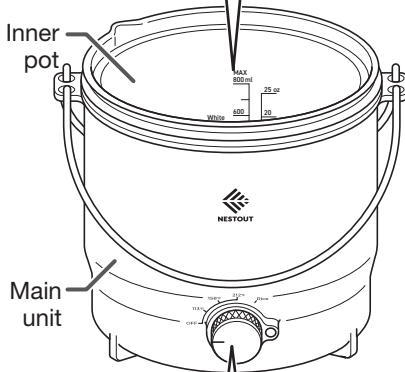
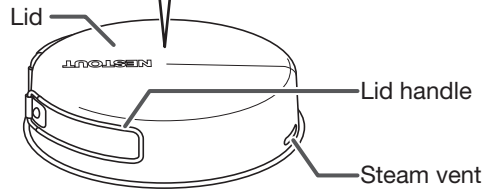
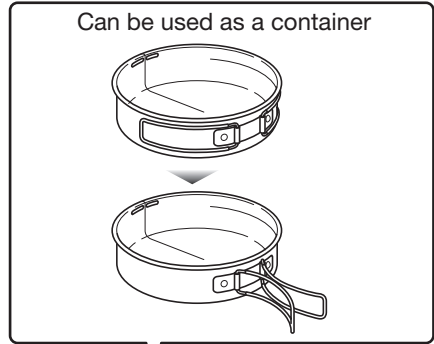
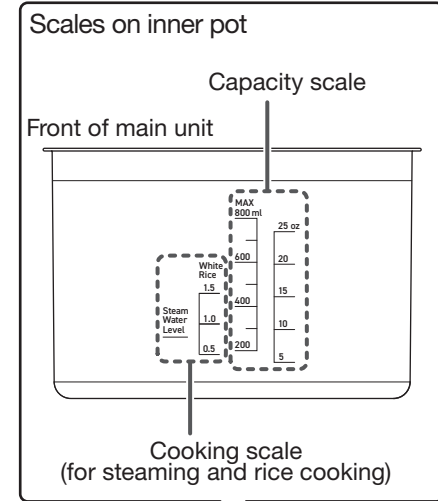
Note that the results may not be as expected.

- **Disposal**

Dispose of the product and packaging materials in accordance with the regulations of your local government.

Names of individual components

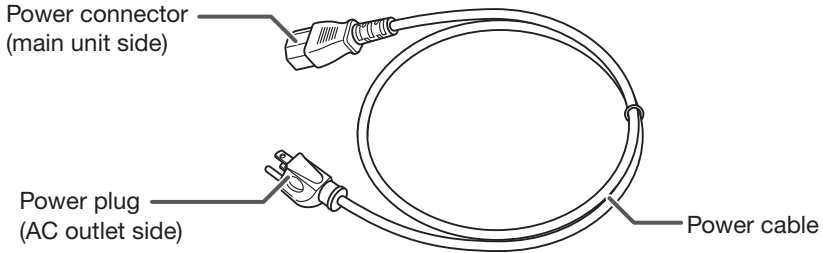
• Main unit



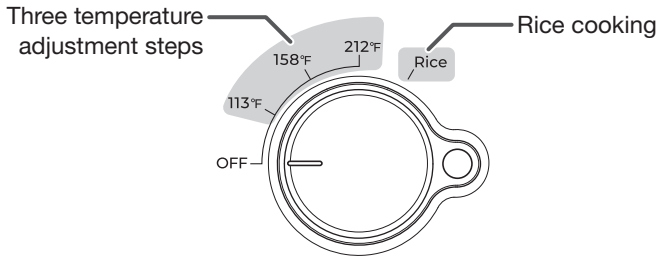
Before cooking for the first time, wash the inside of the main unit, the lid, and the tray.

Before cooking for the first time, wash the inside of the main unit, the lid, and the tray.

● Power cable



■ Operation mode



Heat retention continues one hour in all modes.



CAUTION



Do not use the product for frying, grilling, or sautéing.

Oil put into the product will become hot, potentially resulting in damage or malfunction.

When using for the first time/when not used for a while

The multicooker may smell of resins, when you first start using. If it smells, wash the inner pot several times in the following ways. The smell will be reduced.

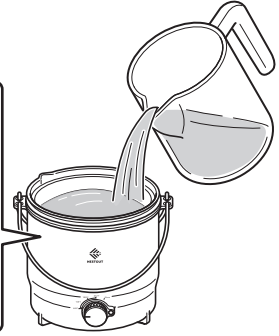
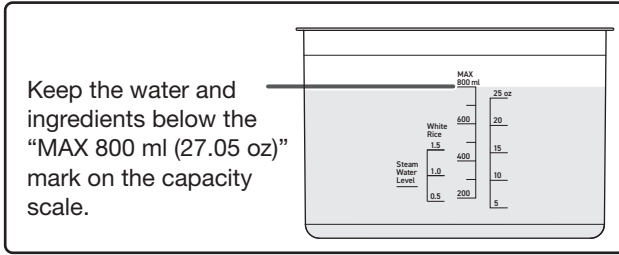
1. Fill the inner pot with water up to 800 ml/27.05 oz. (the maximum capacity), and boil the water.
2. When the water boils, throw out the hot water from the spout.

*Do not put the power cable in the inner pot when storing the cable in the power cable case after use. Otherwise, the power cable smell may transfer to the inner pot. Store the power cable in the power cable case and put in the main unit case. Never put the cable in the main unit.

How to use

Clean the lid, tray, and inner pot before using for the first time.
See the “Cleaning” in page 18.

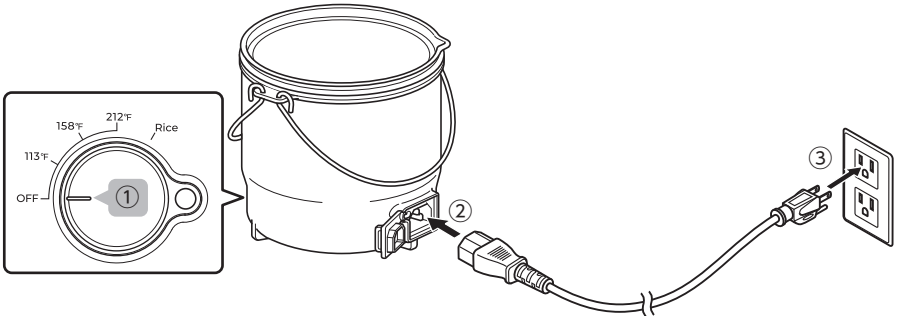
1 Put water and ingredients into the main unit.



2 Connect the power cable.

- 1 Make sure that the operation mode dial is set to “OFF”.
- 2 Open the power supply cover and connect the power connector (on the main unit side) to the power port.
- 3 Connect the power plug (on the AC outlet side) to an AC outlet.

A long beep sounds indicating startup and the product enters the standby mode.



If connecting the power plug to an AC outlet causes no startup beep to sound, reconnect the power cable.

3 Select the operation mode and start cooking.

Put the lid on when you stew the ingredients.

Do not remove the lid in the course of cooking.

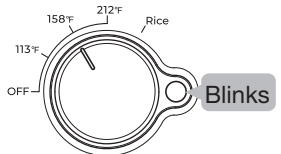
Set the operation mode dial to the desired heating temperature (113°F/158°F/212°F (45°C/70°C/100°C)) to confirm the operation mode. The lamp blinks and heating starts.

Boiling 300 ml (10.14 oz) water: Approximately five minutes

The value is for reference only. It changes depending on the condition of the device used and the usage environment.

CAUTION

- Confirm the position of the steam vent. Hot steam may come out of the steam vent suddenly when boiling. Be careful not to get burnt.

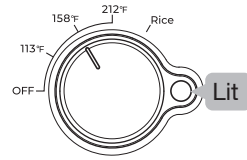


4 Cooking ends (A beep sounds and heat retention starts).

A short beep sounds indicating that the temperature has been achieved.

Operation automatically switches to heat retention, with the lamp lit.

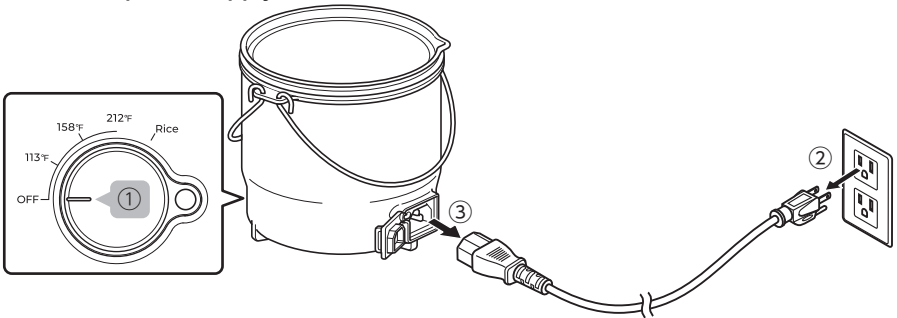
Heat retention at the set temperature continues for 1 hour.



- When the heat retention time ends, three short beeps sound three times and the lamp turns off.
- To cancel heating or heat retention, set the operation mode dial to "OFF". A long beep sounds and the product returns to the standby mode.

5 Disconnect the power cable.

- ① Set the operation mode dial to "OFF".
- ② Disconnect the power plug (on the AC outlet side) from an AC outlet.
- ③ Disconnect the power connector (on the main unit side) from the power port and close the power supply cover.



6 Take out the food from the inner pot.



WARNING



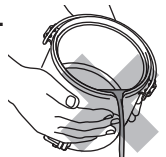
Do not handle the lid with your bare hands.

Doing so may cause burns. The lid becomes hot during and immediately after cooking. Use gloves, mittens, kitchen towels, or other heat protection gears.



When pouring soup directly into a container, always use the spout.

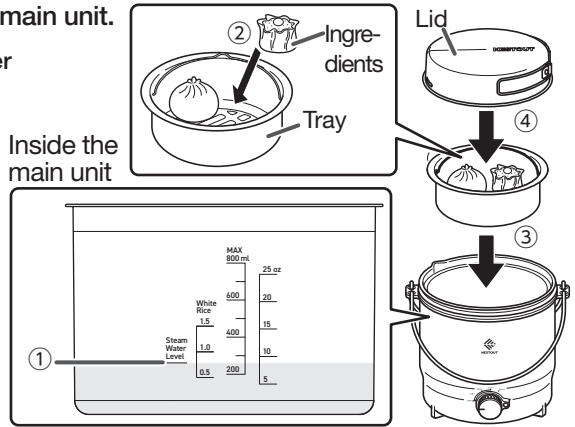
Hot water may drip down the edge of the product. It may come into contact with your hands depending on how you hold the product, causing burns. Do not place your hands or other parts of your body in areas where hot water may drip. Be very careful when pouring.



■ Steaming

1 Put water and ingredients into the main unit.

- ① Add water up to the “Steam Water Level” mark on the cooking scale (for steaming and rice cooking).
- ② Put ingredients on the tray.
- ③ Put the tray into the main unit.
- ④ Put the lid on.



2 Connect the power cable.

3 Set the operation mode to “212°F (100°C)” and start cooking.

Do not remove the lid in the course of cooking.

⚠ CAUTION

- ⚠ Confirm the position of the steam vent. Hot steam may come out of the steam vent suddenly when boiling. Be careful not to get burnt.

4 Cooking ends (A beep sounds and heat retention starts).

5 Disconnect the power cable.

Refer to steps 2 to 6 on pages 14 and 15 for details.

⚠ WARNING

- ⊘ Do not handle the lid with your bare hands. Doing so may cause burns. The lid becomes hot during and immediately after cooking. Use gloves, mittens, kitchen towels, or other heat protection gears.
- ⚠ When pouring soup directly into a container, always use the spout. Hot water may drip down the edge of the product. It may come into contact with your hands depending on how you hold the product, causing burns. Do not place your hands or other parts of your body in areas where hot water may drip. Be very careful when pouring.

■ Cooking rice

With 1 cup (approx. 150 g/5.29 oz)

1 Put water and ingredients into the main unit.

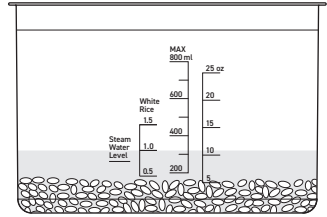
① Measure the desired amount of rice (between 0.5 cups (approximately 75 g/2.65 oz) and 1.5 cups (approximately 225 g/7.94 oz)).

② Rinse rice and put it into the main unit.

③ Pour water up to the mark of the desired amount of rice (between 0.5 cups (approximately 75 g/2.65 oz) and 1.5 cups (approximately 225 g/7.94 oz)) for “White Rice” on the cooking scale (for steaming and rice cooking).

Soaking the rice in water for 30 to 60 minutes before cooking will make it softer.

④ Put the lid on.



If the ambient temperature is too low, the rice may not cook properly.

2 Connect the power cable.

3 Select the operation mode and start cooking.

Do not remove the lid in the course of cooking.

Set the operation mode dial to “Rice” to confirm the operation mode. The lamp blinks and rice cooking starts.

Cooking 1 cup (approximately 150 g/5.29 oz) of rice:
Approximately 40 minutes

The value is for reference only. It changes depending on the condition of the device used and the usage environment.



CAUTION



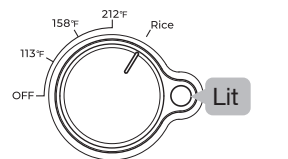
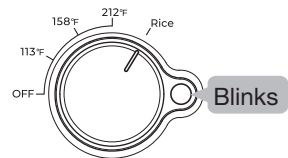
Confirm the position of the steam vent. Hot steam may come out of the steam vent suddenly when boiling. Be careful not to get burnt.

4 Rice cooking ends (Beeps sound and heat retention starts).

Three short beeps and one long beep sound indicating cooking rice has ended.

Operation automatically switches to heat retention, with the lamp lit. Heat retention continues for 1 hour.

- When the heat retention time ends, three short beeps sound three times and the lamp turns off.
- To cancel cooking rice or heat retention, set the operation mode dial to “OFF”. A long beep sounds and the product returns to the standby mode.



5 Disconnect the power cable.

Refer to steps 2 to 6 on pages 14 and 15 for details.



WARNING



Do not handle the lid with your bare hands.

Doing so may cause burns. The lid becomes hot during and immediately after cooking. Use gloves, mittens, kitchen towels, or other heat protection gears.

Cleaning

Make sure the main unit has cooled down, disconnect the power cable, and close the power supply cover tightly before starting cleaning.

- Never fully wash the main unit.
- Do not use paint thinner, benzene, polishing powder, abrasive detergents, bleach, disinfectant alcohol, scouring pads (including nylon and metal pads), melamine sponges, or the nylon (hard) side of sponges. Doing so may cause scratches on the surface, discoloration, cracking, deterioration, or corrosion.
- Do not place spoons or tableware inside the main unit or tray.
- Do not wash the product with hot water or in a dishwasher. Do not place it in a dish dryer. Doing so may cause deformation or damage.
- Do not leave the product with food inside or submerged in water. Doing so may cause corrosion.

● Cleaning the inside of the main unit

For light dirt (after pouring tea or coffee)

Soak a soft cloth or commercially available kitchen paper in cold or lukewarm water, wring it out lightly, and then use it to wipe any dirt off the inside. After wiping off dirt, dry it thoroughly.

For oily dirt (after cooking soup or stew)

If dirt is stuck to the surface, pour lukewarm water and leave it for a while before washing. Do not use a knife to remove burnt food.

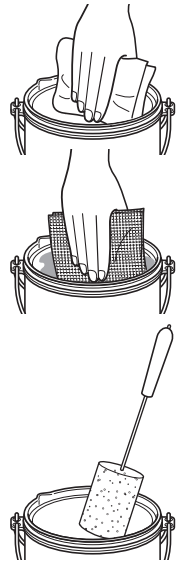
① Wipe any dirt off the inside using commercially available kitchen paper.

② Wash the inside with a sponge soaked in water or lukewarm water mixed with a mild kitchen detergent.

After washing, rinse the inside thoroughly with water.

Be careful not to pour water vigorously, as this may cause it to overflow. Use the spout to discharge the water. Not doing so may wet the dial and power port, resulting in short circuit or electric shock.

③ Wipe off any moisture thoroughly with a soft, dry cloth.



● Cleaning the outside of the main unit

Soak a soft cloth or commercially available kitchen paper in cold or lukewarm water, wring it out tightly, and then use it to wipe the outside.



● Cleaning the lid and tray

Wash them with a soft sponge soaked in mild kitchen detergent, rinse them thoroughly with water, and wipe them dry with a dry cloth.



Troubleshooting

■ Problems and remedies

| | | |
|---|---|--|
| Does not power on (does not enter the standby mode). The lamp does not light up. | Cause | Remedy |
| | The power plug is not inserted firmly into an AC outlet. | Insert the power plug firmly all the way into an AC outlet. |
| Powered off during heating or keeping warm. | Cause | Remedy |
| | The power connector is disconnected from the power port. | Connect the power connector to the power port. |
| The circuit breaker tripped during use. | Cause | Remedy |
| | The power exceeded the acceptable capacity. | Turn off other electrical appliances or connect them to AC outlets on a different circuit breaker. |
| Noises sound during heating or keeping warm. | Cause | Remedy |
| | Clattering sound | This is the sound of the heater repeatedly turning on and off to control the temperature. It is not a malfunction. |
| | Crackling sound | This is the sound of metal being heated and shrunk. It is not a malfunction. |
| Remains warm after powering off. | Cause | Remedy |
| | Noises other than the above | Contact the retailer where the product was purchased. |
| Connecting the power plug caused a spark. | Cause | Remedy |
| | With the power cable connected, a small amount of power is consumed by the main unit. | Disconnect the power cable when the product is not used. |
| | Cause | Remedy |
| | A momentary discharge occurred. | This is a rare phenomenon that occurs in electrical appliances. It is not a malfunction. |
| | Cause | Remedy |
| | There are foreign particles or dust on the power plug. | Wipe foreign particles or dust off the power plug. |

Liquid boils over from the spout, steam vent, or gap between the lid and main unit.

| | Cause | Remedy |
|---|---|--|
| ▶ | Food or dirt is adhering to the inside of the lid, the spout, or the outside of the tray. | Remove the adhering food or dirt. |
| ▶ | The inside of the main unit is deformed. | Contact the retailer where the product was purchased. |
| ▶ | Water and ingredients are exceeding the full mark. | Keep water and ingredients below the full mark. |
| ▶ | The ingredients contain starches or fats. | The content may boil over due to the starches of rice and pasta or the fats of milk and meat. Reduce the amount of the content or cook with the lid open. |

Does not switch to heat retention even when the set temperature is reached.

| | Cause | Remedy |
|---|----------------------------|---|
| ▶ | The product may be broken. | Contact the retailer where the product was purchased. |

If the problem persists, contact the retailer where the product was purchased.

■ Errors and remedies

| Error | Lamp | Beep | Remedy |
|---------------------------------|------|--------------------------|--|
| Boil-dry detection | Lit | Four short beeps repeat. | Stop using the product immediately and unplug it. Leave it to cool down for approximately 10 minutes before using. |
| Temperature sensor error | Lit | Five short beeps repeat. | Stop using the product immediately and unplug it. Then, contact the retailer where the product was purchased. |

NOTE: This equipment has been tested and found to comply with the limits for a Class B Digital Device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by tuning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

FCC Caution: To assure continued compliance, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. (Example - use only shielded interface cables when connecting to computer or peripheral devices).

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Multicooker Compliant Model: NECK01A
Manual, Safety precautions, and Compliance with regulations
2nd edition, March 31, 2026

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