

Wireless
Power Bank
(Qi2 10000 mAh)

Power Bank User Manual

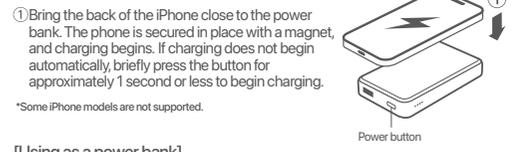
EC-C38BK

ELECOM

Thank you for choosing our product. Please read this user manual before use.
Please keep this manual carefully after reading.

How to charge your smartphone or tablet

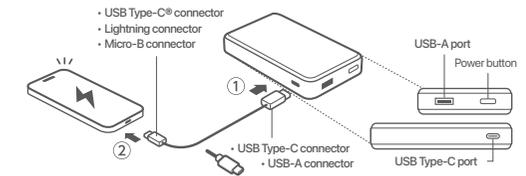
[Using as a wireless power bank]



*Some iPhone models are not supported.

[Using as a power bank]

- 1 Connect the charging cable to this product.
- 2 Connect the other end of the attached charging cable to your device. If charging does not begin automatically, briefly press the button for approximately 1 second or less to begin charging.
- 3 Once it is charged, for your safety, remove the charging cable by following the procedures in the illustration in the order of ②→①.

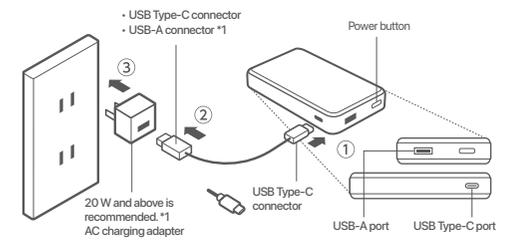


*The product capacity may vary depending on whether your device is turned on or in use during charging.
*Not removing the cable will cause the amount of charge in the battery to decrease.
Please ensure that the cable is removed when it is not in use.

How to charge the power bank

- 1 Connect the charging cable to the USB Type-C port of this product.
- 2 Connect the other end of the charging cable to an AC charging adapter.
- 3 Charging begins once the AC adapter is inserted into a power socket.
- 4 Once the power bank is charged, for your safety, remove the charging cable by the procedures in the illustration in the order of "③→②→①".

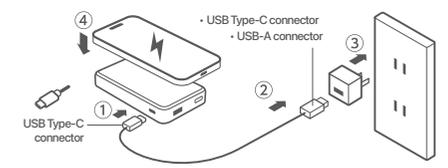
*Please ensure that the cable is removed after charging.
Leaving the cable attached may lead to breakage or damage to the connector.
*The LED on this product lights up to correspond with the amount of charge left in the product during charging.
*The product is fully charged when the LED indicators are all lit or all not lit up.
*No AC charging adapter and charging cable are included. Please purchase or prepare them.
*1 AC charging adapters of 20 W and above are recommended. Charging with an AC adapter of less than 20 W or a computer may take longer, or may not be possible. Also, when a USB Type-C to USB-A cable is used for charging, the battery may not be fully charged within the time indicated on the package and HP.



Charging all at once

- 1 Connect the charging cable to the USB Type-C port of this product.
- 2 Connect the other end of the charging cable to an AC charging adapter.
- 3 Insert the adapter into a power socket.
- 4 Bring the back of the iPhone close to the power bank. The phone is secured in place with a magnet, and charging begins. If charging does not begin automatically, briefly press the button for approximately 1 second or less to begin charging.

*Some iPhone models are not supported.

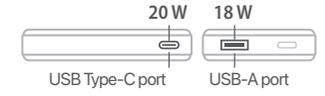


For connection with devices equipped with USB Type-C ports supporting input and output

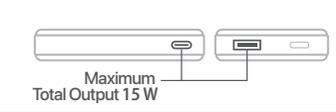
Do not connect a smartphone, tablet or other devices equipped with a USB Type-C port supporting input and output to the USB Type-C port of the product.
Reverse charging may occur.

When using multiple ports simultaneously

When using 1 port



When using 2 ports simultaneously

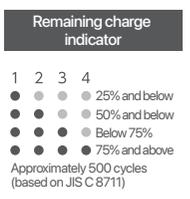


*When it is charged via USB Type-C + Qi2 wireless or USB-A + Qi2 wireless, the output of Qi2 wireless stops and reaches at the maximum output for a single port.

How to check the remaining charge and use trickle charging mode

[Remaining charge check]

Briefly press the power button (approximately 1 second or less). The number of lit up white LED indicators (1 to 4) corresponds to the amount of charge left.

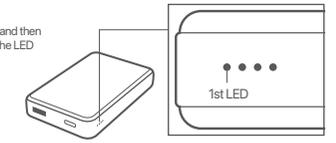


[Wireless Charging]

The 1st LED lights up or flashes depending on the usage status of the wireless charging.



Wireless charging status



*If an error occurs, lift up the iPhone, and then adjust the position of it again after the LED error is cleared.

[Trickle charging mode]

Connect a small electronic device such as a Bluetooth® earphone or headset to the USB-A port for use.

ON Press the button twice in succession, the indicator flashes in the order of 1 → 2 → 3 → 4.

OFF Briefly press the power button once (approximately 1 second or less) to cancel the trickle charging mode.

*The trickle charging mode is automatically cancelled after about 2 hours of being activated if the battery is fully charged or no device is connected.
*The trickle charging mode may not be automatically cancelled even when the connected device is fully charged.

Specifications

- Total rated output: Maximum 15 W
 - USB port shape: USB Type-C port x 1, USB-A port x 1
 - Rated input: 5 V/3 A, 9 V/2 A, 12 V/1.5 A
 - Rated output:
 - USB Type-C port: Maximum 20 W (5 V/3 A, 9 V/2.22 A, 12 V/1.67 A)
 - USB-A port: Maximum 18 W (5 V/3 A, 9 V/2 A, 12 V/1.5 A)
 - Qi2 wireless: Maximum 15 W
 - Rechargeable lithium-ion battery: 3.85 V/10000 mAh x 1/38.5 Wh
 - Full charging time: Approximately 4 hours *Only for charging the main unit. Additional charging time is required when a mobile device such as a smartphone is connected.
 - Dimensions (W x H x D): Approximately 69.3 x 110 x 17.5 mm/0.23 x 0.37 x 0.06 ft
 - Weight: Approximately 210 g/0.46 lb
 - Operating temperature range: 0 °C to 40 °C/32 °F to 104 °F
 - Package contents: Main unit, Use instruction (Another sheet)
- *No AC charging adapter and charging cable are included. Please purchase or prepare them.

Wireless Power Bank (Qi2 10000 mAh)

Precautions on use

Regarding pictograms The instructions in this manual and labels on this product use various pictograms to ensure the safe and correct use of this product and to prevent harm to you and other people as well as damage to property. These icons and their definitions are as follows. Please fully understand this before reading the main text.

 **WARNING** Ignoring these precautions may lead to erroneous handling that may cause death or serious injuries.

 **CAUTION** Ignoring these precautions may lead to erroneous handling that may cause serious injuries or damages.

Be sure to observe the following precautions in order to ensure safe and correct use.

WARNING

-  ● Stop using the product immediately when smoke, abnormal odors or noises are coming from the product; when it is wet; when foreign matters or a liquid enters the product; when the cable, power plug, or case is damaged, and consult the store you purchased the product from. Doing otherwise may cause a fire and an electric shock.
-  ● Do not touch the power plug or cable with wet hands. Doing so can cause a fire or an electric shock.
-  ● Do not connect this product to electrical outlets outside of country of sale. It could cause a fire.
-  ● Firmly push the power plug all the way into a household outlet. A loose connection may result in a fire or an electric shock.
-  ● Do not forcibly pull or bend the cable, and do not place any heavy objects on it. Always hold the connector when plugging and unplugging the cable. It can cause armored cord damage, disconnection, and lead to a fire or electric shock.
-  ● Do not overload outlets. Doing so can cause a fire.
-  ● Do not attempt to disassemble or modify the product. Fire, electric shock or injuries may result.
-  ● Do not put this product in fire. This may cause an explosion or breakage.

CAUTION

-  ● Before using this product, check that there is no dust or liquid in the connectors of this device or the device to be connected. Check for the presence of water, especially if the connected waterproof device is wet. Charging when the connector is wet or has foreign matter in it may cause res, electric shocks, or malfunctions.
-  ● When connecting a device to the product, make sure to follow the precautions for that device.
-  ● Do not use or store the product in the following places. Fire, electric shock or malfunctions may result.
 - In direct sunlight
 - In areas of high temperature such as in proximity to heating devices
 - In areas of high humidity
 - In wet or damp places
 - In dusty environments
 - In places with high levels of vibration
-  ● Do not use this device with incompatible charging cables. It will cause a fire, melting, or malfunctions.
-  ● Do not use or store the product near places with dust such as comforters. Doing so may cause a fire or device failure.
-  ● Stop using this product immediately if you notice damage, such as cracks, deformation or deterioration.
-  ● Do not use alcohol or other chemicals on this product.
-  ● This product is not waterproof. Please do not use nor store it in a wet environment. Rain, water spray, juice, coffee, steam, sweat and other liquids may cause a breakdown.
-  ● If the product is not used for a long period of time, disconnect the product from the household outlet. Malfunctions may occur otherwise.
-  ● Do not drop the product, nor subject it to strong physical shocks. Do not place objects on it.
-  ● Please keep out of reach of children.
-  ● Please note that we accept no responsibility whatsoever for any damage to the device used with this product, or any destruction or loss of data incurred, resulting from your use of this product.
-  ● A slight temperature rise of the product during charging may occur and that is normal.
-  ● Remove any transportation cards or magnetic cards inserted into the cover before use. The cards may heat up or become unusable.

Precautions on use for wireless charging

● Magnets are used in this product. ● Keep magnetic cards (including credit cards and cash cards) away from it. ● Note that we have no responsibility for any data corruption of cards due to magnets. ● Please place on a flat surface when using this product. ● It may take a while before charging starts after a device has been placed. Wait for about 10 seconds. ● When removing this product from a smartphone, be sure to remove it while holding it. Malfunctions may occur otherwise. ● Fixing with a magnet is only for MagSafe compatible models, and please use it without a cover, or with a MagSafe compatible cover. ● If charging while a smartphone or another device is in a case and so on, it may result in poor charging efficiency or failure to charge. In that case, remove the case and charge the smartphone with nothing on the back. ● In some covers, such as leather covers, there may be marks left as if they were embossed on the cover. This is normal, but if it bothers you, remove the cover before charging. ● When using a magnetic accessory, such as a leather wallet, attached to the back of the iPhone, remove it before charging. ● When you place your iPhone on this product and connect it to a power source via USB or similar at the same time, charging from the connector will generally take priority. Please check the manual of your iPhone device. ● Note that we have no responsibility for any accidents, damage or malfunction of the device itself, data corruption, or data loss caused by using this product.

WARNING

-  ● Do not place any object on the product other than compatible devices. Especially, metallic objects may generate heat and result in burns or fire.
-  ● Make sure that there is nothing between this product and a smartphone or other devices to charge. (Especially be careful of any metal.) Otherwise overheating may occur and lead to a fire. Remove a cover or ring of the smartphone that contains metal to remove any foreign objects before charging.
-  ● This product is a wireless charger that uses electromagnetic induction technology. If you are using a pacemaker, consult a doctor before using the product.

CAUTION

-  ● When placing a smartphone or other devices on this product, be sure to follow the precautions for the smartphone and so on.
-  ● Remove any transportation cards or magnetic cards inserted into the cover before use. The cards may heat up or become unusable.

Compliance Status

<https://www.elecom.co.jp/global/certification/>